# Becoming a Volunteer for the RSL Yanchep Two Rocks

## VOLUNTEERS

As a non-profit organisation, RSL Yanchep Two Rocks, relies on the passion and commitment of volunteers to make our events successful – they are the foundation of our event. Volunteering is all about making a difference, and being involved with an organisation, who's members have sacrificed a lot for the freedom of our Country. RSL WA is committed to involving volunteers across its operations – from event delivery to every-day business support. By volunteering with us, you'll be making a difference to the organisation as well as the wider community.

# WHAT YOU GET OUT OF VOLUNTEERING

RSL Yanchep Two Rocks, offers, and welcomes involvement from volunteers who seek the same from their volunteering:

A sense of pride, expression, and achievement in making a valuable contribution to our community.

Share and contribute to the organisation's mission, vision, and values.

An opportunity to learn more about us and our community.

Being part of an internationally recognised organisation.

Social interaction with like-minded people.

Gaining skills and experiences for professional and personal development.

And of course, simply having a great time!

A Volunteer BBQ lunch, and non-alcoholic drinks, during the event (several different time) free of charge.

RSL Yanchep Two Rocks, is also happy to provide you with a reference in return for you volunteering with us. If you would like a reference, simply email us when you have successfully completed your volunteering work. info@rslyancheptworocks.org

#### SELECTING THE RIGHT VOLUNTEER

Our aim is to find a place in our organisation for every enthusiastic volunteer.

At the RSL Yanchep Two Rocks, we want to make sure we have the right people, with the right skills volunteering in the right roles at our event. Some event day roles require experience or qualifications such as a First Aid, Responsible Service of Alcohol (RSA) Certificate, Police Clearance or Work with Children Checks (WWCC).

When we receive your application, we look to see what roles are available and try to match your experience against our requirements. We consider your preferences for shifts, working with friends or family as well as the experience you have and the experience you would like to gain. If we are unable to meet your preferences, or think another role would a better match, we will contact you to discuss and suggest alternatives.

#### WHAT'S AVAILABLE

There are many different types of roles available at our RSL events, in the lead up to and after the event, as well as all year around – your assistance is always welcome. Here are some of the different areas you could

help in, and you can always contact us to let us know you are interested and have a chat where you could volunteer.

## **OPERATIONS**

Operations provide and coordinate all the support services that are common to all our sites, which includes liaising with external agencies such as Police, Fire and Ambulance. They move equipment around, play a big part role in assembly and disassembly of sites either side of the RSL event day, and during event time respond to assist with resolving issues.

The functions that come under Operations include logistics, communications, electrical and plumbing services, cleansing and waste, security, medical, transport, vehicles, and traffic management. Our Operations team members are resourceful, great at coordinating multiple things and quick to think of clever solutions.

#### VENUES

A Venues team is dedicated to each one of our sites. The size and make up each team depend on the size of the site and its type of operation. RSL Yanchep Two Rocks currently use two venue locations (Splendid Park Yanchep & Yanchep National Park Memorial area) The venue team collectively make their venue run like a well-oiled machine – everything happening in coordination to deliver a great experience for our guests.

The venue team is made up of people managing the site, vendors and security, stage managers working with the artists and technical crew as well as our very own Announcers/MCs.

The members of our venue teams are dedicated to making sure our event space is always welcoming, safe, fun, and great place to be. They are organised, have an eye for detail and enjoy interacting with different types of people.

#### **BAR OPERATIONS**

The Bar Operations team manage all aspects of alcohol service. They offer great service to our customers, manage the stock, keep the bar presentable and of course serve alcohol responsibly.

As the majority of positions in this team serve customers, you will need to hold a current RSA (Responsible Service of Alcohol) Certificate. There are a few positions in this team that assist back-of-house topping up supplies and stock and so don't require an RSA.

Our bar team members are friendly, quick with a smile, enjoy interacting with people, efficient and speedy.

#### **SALES & TICKETING**

This team works our outlets over the event selling tickets, artist CDs, raffles, merchandise, and drink tokens (if available) as well as exchanging wristbands for pre-purchased tickets. They also help our guests with information.

Everyone of our event guests will meet someone from this team over the weekend, and in most cases it will be the first RSL Event person they interact with. This team welcomes them to our event, leaving our guests with a great first and lasting impression. They are cheerful, adaptable, good listeners and confident handling money.

#### ADMINISTRATION

The administration team is the one that keeps the organisation running day-in, day-out, every day of the year. They coordinate all the office activities – everything from managing correspondence and applications of all kinds, accounts, filing, answering queries ... you know, all those office type things!

There is always something to do in the office and help during the year is always welcome. The Admin team are resourceful, organised, understand the importance of confidentiality, great at multi-tasking and most of all, enjoy a laugh!

## **SIGN UP NOW**

Thanks for taking the time to consider volunteering with us. You can download the Volunteer Expression of Interest Kit right here. It has a guide with a form for you to fill in and send through to us. Of course, let us know if we can help in anyway.

Send us your expression of interest and we will forward you our Volunteers Application. info@rslyancheptworocks.org